

From: Gary Heine/=TMS/Toyota. Sent: 4/2/2009 7:16 PM.
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Subject: Fw: Toyota PQSS Executive Summary through March 28, 2009.

Regards,
Gary Heine
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----- Forwarded by Gary Heine/TMS/Toyota on 04/02/2009 07:10 PM -----

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04/02/2009 04:20 PM
To <greg_bryan@toyota.com>, <gordon_rush@toyota.com>
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Subject Toyota PQSS Executive Summary through March 28, 2009

Good afternoon,

Attached, please find the Toyota Quality Executive Summary report reflecting data from March 15, 2009 – March 28, 2009. The reporting site (<http://toyota.reports.buzzmetrics.com/main.asp>) has been updated with this latest information.

Toyota

4Runner Current Generation
- Seat Rocking/Noise
- Driveline Clunk
- Caster Settings
- Fender Cracks
4Runner Previous Generation
- Drivable with Key Removed
- Drivability Problems

Avalon Overall

- Power Steering Noise
- VVT-I Oil Line Leak

Camry Current Generation

- Road and Wind Noise
- Brake Vibrations
- CD Will Not Eject
- Rear Suspension Squeak

Camry Previous Generation

- 2AZ Engine/Transmission Flare
- Transmission Whine

Camry Solara Overall

- Paint Chips

Corolla Current Generation

- Interior Rattles, Noises
- Engine RPM Fluctuations, Wind Noise
- Muffler Rust
- No-start
- EPS Problems

Corolla Previous Generation

- Rough Idle
- CEL Illuminated/ECM
- Hard Start

Highlander Current Generation

- Stereo Problem
- OEM Tire Wear
- Steering Knock

Matrix Previous Generation

- Bearings or Water Pump Issue

Prius Current Generation

- Coolant Pump TSB Problem
- Bluetooth Compatibility
- Lost Power at Speed
- HID/Headlight Problems
- Stability/Traction Control Functionality
- Brake Drum Deterioration
- Vehicle "Surges"/Sudden Acceleration
- MFD Cracked
- Rodent Problem

Prius Previous Generation

- No-Start

RAV4 Current Generation

- Steering Knock
- Paint Peeling
- Long Crank Time
- Torque Steer
- CEL/Hesitation/Surge

RAV4 Previous Generation

- Transmission Problems

Sequoia Current Generation

- Front Differential Problem
- Paint Issue/Tailgate Rust

Sienna Current Generation

- Power Liftgate Problems
- Sliding Door Problems
- Engine Whine
- Surface Rust on Hatch
- Steering Click/Clunk Noise

Tacoma Current Generation

- Brake Issues
- Difficulty Starting/Extended Crank
- Transmission Problems
- Steering Clunk/Thud
- Frame Rust
- Alloy Wheel Corrosion
- 4WD Problems
- Unexpected Highway Acceleration

Tacoma Previous Generation

- Frame Rust
- Brake Problems

Tundra Current Generation

- Transmission Problem/ "Lurch"
- Bumper Rust
- Driveshaft Problems
- Manifold Leaks/Engine Noise
- ECU Failure
- Rear Differential Problem
- Tailgate Failure
- Cracking Seat Leather
- Poor OEM Tires

Tundra Previous Generation

- Power Loss at Highway Speeds

Venza Current Generation

- Road Noise

Lexus

ES 330 Overall

- Steering Wheel Vibration
- Bent Front Lower Control Arm

ES 350 Overall

- Rattles

GS 300 Overall

- Recalls Performed

GS 350 Overall

- Brake Squeal
- Excessive Rattles

GS 430 Overall

- Dashboard and Front Speaker Rattles
- Vehicle Pulls to the Right

GS 460 Overall

- Brake Noise at Low Speeds

IS 250 Overall

- Vehicle Vibrates out of First Gear
- Tire Wear at 6,000 miles
- Noise during Cold Engine Start
- Vehicle Stalls after Acceleration from Stop

IS-F Overall

- Brake Issue
- Vehicle Buyback – Transmission and Vibrations

LS 430 Overall

- Steering Wheel will not Tilt
- Battery Replacement
- VSC Code – Code 5336

LS 460 Overall

- Driveline Vibration
- Wind Noise Repair

RX 330 Overall

- Radiator Leak
- Front Door Locks are Unresponsive

RX 350 Overall

- Wind Noise in 2010 MY
- White Powder from Heater Vent

- Window Rattle

RX 400h Overall

- Paint Chips and Rust

SC 430 Overall

- Hesitation when Shifting into Drive
- Rough Ride from Tires

Scion

tC Overall

- Headlight Condensation
- Transmission/Clutch Issue

xB Current Generation

- Rattles

xD Overall

- Vehicle Will not Start – Replaced #4 Coil

Please let us know if you have any questions.

Thanks,

Joe Colacurcio
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